I. Personnel – OIT currently has five vacancies within OIT. Recently, we hired Cesar Sanchez (SRSU alumnus) as a Technical Support Specialist II to assist with front line IT support. 7,203 tickets in LTAC for 2022.

II. Operations – 51 new laptops were deployed to full-time faculty and staff during the Fall 2022 semester. We'll attempt to deploy another 50 during the Spring 2023 semester.

III. Office moves/relocations - Please email LTAC before your move if you need assistance or after if you’re comfortable moving your own technology.

IV. Phone system – OIT will deploy a new phone system for all campuses.

V. NTIA grant – SRSU/OIT was recently awarded a grant that will address network infrastructure needs, distance education classroom updates/refreshes, and technology deployment to students.

VI. Enterprise Team (Campus Works) - Campus Works migrated our authentication service for Banner and my.sulross.edu to a supported version. A project to migrate Blackboard to this new service is in progress.

VII. Control Systems Technology – MAB, Centennial & Gallego, Lobo 1-4, Annual/semi-annual inspections, sprinkler system repairs (16 buildings).

VII. Networking Services – New anti-virus, network connectivity projects for three buildings (President’s house, MOBB, Nursing).
VIII. Information/Cyber security – Tik Tok and prohibited technologies plan. Shared response with TSUS. Please continue to use Abuse@sulross.edu to report suspicious/malicious emails. Software requests... many are pending. SRSU email accounts – business vs personal use.

IX. Distance Education – A new DE classrooms will be configured at the Nursing building. Solid state hard drives were installed in classroom podium/lecture computers before the beginning of the Spring 2023 semester. An inventory of classroom technology is being conducted and a proposal to refresh outdated/end-of-life equipment will be prepared.

X.
Questions and Answers

Jacob A. Fuentes – Chief Information Officer
Office of Information Technology – Sul Ross State University
ACR Building – Office 202B
(432) 837-8885
jacob.fuentes@sulross.edu
LTAC@sulross.edu